

FASTER PROBLEM SOLVING

Topology view gives you deep insights into your Citrix infrastructure and helps understand dependencies and impact of issues.

HIGH-LEVEL DASHBOARDS

Dashboards help you quickly drill down into the root cause of a problem and speed up the troubleshooting process.

MONITORING AND ALERTING

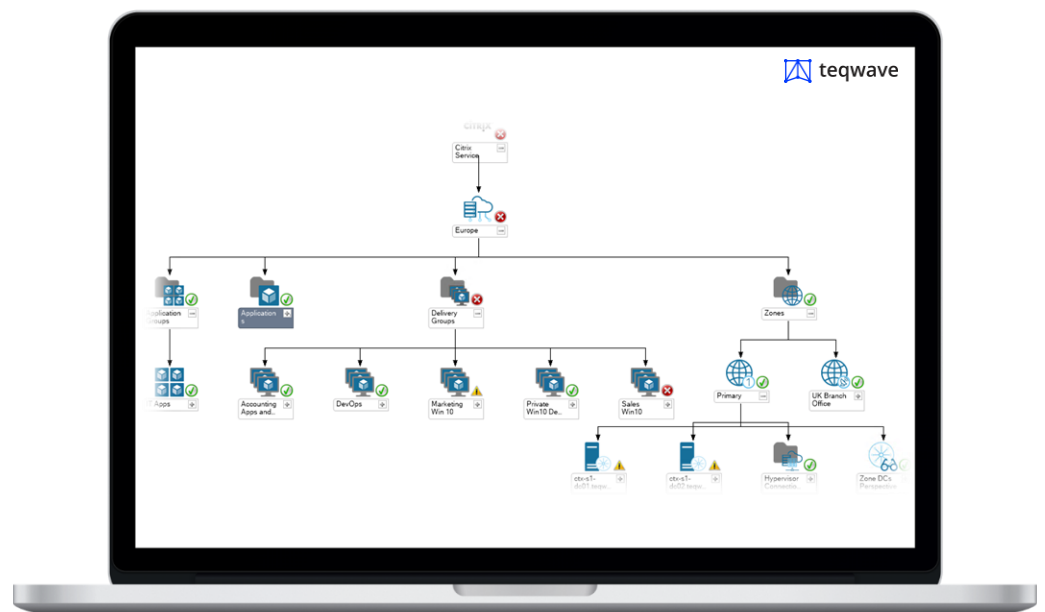
Citrix VAD Management Pack delivers continuous monitoring of Citrix Sites and their components. Monitoring information in Citrix MP alerts provides operators with troubleshooting recommendations to better understand the root cause and fix issues faster.

Citrix Infrastructure and End-User Monitoring

Teqwave Management Pack for Citrix VAD

Citrix VAD Management Pack extends Microsoft System Center Operations Manager (SCOM) by enabling administrators to manage, monitor, and troubleshoot Citrix VAD environments in the context of business-critical applications and infrastructure.

Management Pack monitors the availability and health of Citrix infrastructure and collects session and machine metrics to gain insight into Citrix performance and usage information.



Teqwave Management Pack for Citrix VAD enhances the value by offering the following:

- **Discovery** – automatic discovery and visualization of Citrix infrastructure components including Sites, Zones, Delivery Groups, Application groups, Applications, Delivery Controllers, and Hosting connections.
- **Single Pane of Glass** – manage and monitor Citrix infrastructure via single integrated console.
- **Health and State Monitoring** – includes a set of performance and status monitors that diagnose the state of Citrix VAD Sites and their components.
- **Advanced Analytics** – integrated reports, graphs and dashboards enable a deeper understanding of historical performance trends and help predict future performance.

SESSION PERFORMANCE

Management Pack helps you understand user experience by collecting user session CPU and memory usage, session bandwidth usage, roundtrip time, and end-point network latency.

USER ACTIVITY DETAILS

Management Pack collects user activity details including user session duration, applications / desktops used during the session, and user session performance.

APPLICATION USAGE

Shows application usage details (usage duration, max concurrent users, distinct users, etc) for the specified period.

SERVER AND DESKTOP OS PERFORMANCE

MP helps you get insight into each Server and Desktop OS machine performance – CPU utilization, memory usage, network utilization, number of sessions, and average user session latency.

Features and Benefits

Infrastructure

Monitoring

Management Pack continuously monitors the Citrix configuration on which your business depends.

It identifies connectivity issues, high utilization, load, and availability problems by monitoring:

- Delivery Controller services and event logs, DB connectivity
- Number of connections on Site
- Zone availability
- Delivery Group availability, load, and utilization
- Hypervisor connections
- Licensing issues

Logon Process

Monitoring

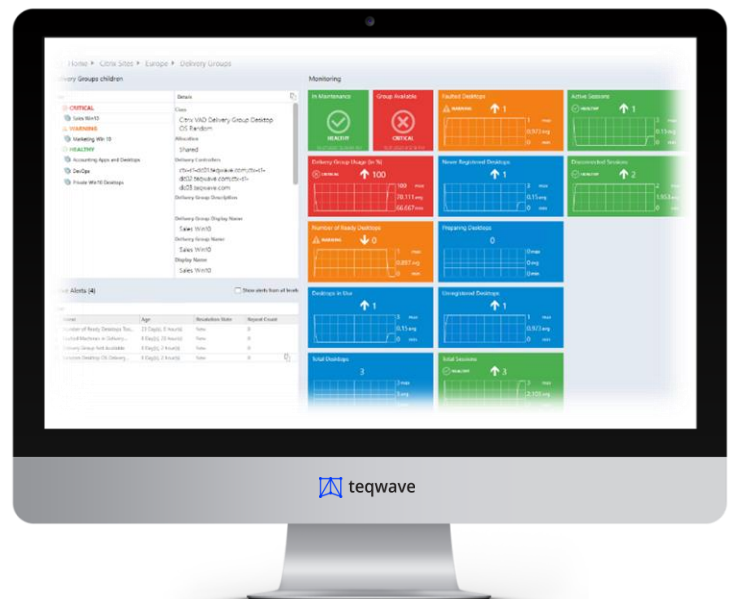
Citrix VAD Management Pack helps you identify users that have issues accessing their desktops or applications with the ability to drill down to individual logon process phases (Brokering time, VM start time, HDX connection time, Authentication time, GPOs time, Logon scripts time, Profile load time, and Interactive session time).

Session and Machine

Monitoring

Management Pack helps you get more insight into which users are logging in to the virtual desktops and applications and enables you to identify users that are facing poor responsiveness.

MP also enables you to investigate the performance history of each Desktop or Server OS machine.



SYSTEM REQUIREMENTS

- **Citrix Virtual Apps and Desktops**
7.15 LTSR or newer
- **Microsoft SCOM**
Operations Manager 2016 or newer

GET A FREE TRIAL

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<http://teqwave.com/free-trial>